

**ARIZONA METROPOLITAN TRUST**  
**Final – Minutes of Monday, June 05, 2017**  
**Special Trust Meeting**

**The following Trustees were present via phone and a quorum was met:**

Bryant Powell, Chairperson	City of Apache Junction
Grady Miller, Trustee	Town of Fountain Hills

**The following Alternate Trustees were present via phone:**

James Alcantar	Town of Youngtown
Kathleen Haggerty	City of Maricopa
Sandra King	City of El Mirage
Lisa Neubert	Sun City Fire District
Kathy Reyes	City of Avondale
Liz Riley	City of Apache Junction
Ray Temple	Buckeye Valley Fire District
David Trimble	Town of Fountain Hills

**1. Call to Order**

The meeting was called to order at 3:00 p.m. Ms. Lacy began with roll call.

**2. Discussion and Possible Action re Medical Claims Appeal**

Ms. Schulenberg stated that ECA received an appeal on behalf of a member by a third-party company, Advanced Reimbursement Solutions (ARS), who is disputing the payment that was made for services at an out-of-network facility. ARS is claiming that the payment was insufficient and the claim was not processed correctly. AmeriBen and ECA reviewed the claim and the process and determined that the claim was processed and paid properly in accordance with AzMT's SPD.

*Alternate Trustee Temple made a motion to deny the appeal, seconded by Alternate Trustee Reyes and unanimously carried.*

**3. Discussion and Possible Action re Consideration of Request to Correct Open Enrollment Error**

Ms. Schulenberg reported that a member claimed to be unfamiliar with the online enrollment system and deleted all coverage when he meant to delete his dependent coverage only. He learned of this "error" after the open enrollment period expired when he went to check on a separate issue and was told by HR that he was not going to have medical coverage at all effective July 01, 2017. The appellant provided a signed affidavit attesting to his error. Ms. Schulenberg notified Trustees that the appellant and Mike Hensley were on the line if there were further questions.

Mike Hensley, the Trust's legal counsel, stated that the Trustees could approve the request if there is sufficient information to determine that there was a true error.

Discussion took place in regard to the mechanisms in place for the member to see what the elections are going to be for the next plan year, whether the online system provided any type of confirmation, etc.

*Trustee Miller made a motion to approve the reconsideration due to the timeliness of trying to fix the error, seconded by Alternate Trustee Reyes and unanimously carried.*

**4. Call to the Public**

No comments were made by the public.

**5. Adjournment**

*Trustee Miller made a motion to adjourn the meeting at 3:18 p.m., seconded by Alternate Trustee Temple and unanimously carried.*

Respectfully Submitted,

Elena Lacy  
Recording Secretary